

TELEHEALTH FUNDAMENTALS:

Understanding Telehealth & the Coordinator Role

First online course in a three part series: see back for details about the courses and Telehealth Coordinator and Program Manager Certificates



UNIVERSITY
of ALASKA
Many Traditions One Alaska

Next course
begins online
Oct. 3, 2011



Want to know more about telemedicine and available opportunities?

This online course will provide you with the information and tools you need to help support telehealth applications.

Looking for certification?

Completion of this course is the first step toward certification as a Telehealth Coordinator and/or Telehealth Program Manager.
(See back for details.)

The AFHCAN training program is conditionally accredited by the American Telemedicine Association.

Registration Contact Information:

Online: <https://aceweb.uas.alaska.edu/wconnect/ace/home.htm>

UAS Office of Continuing Education / Community Education and Professional Development

Office: (907) 747-7733 / Toll Free: 1-800-478-6653, ext. 7733 / Fax: (907) 747-7743

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AFHCAN and the University of Alaska have partnered to create and offer, nationwide, an online telehealth workforce training certification program!

COURSE 1: Telehealth Fundamentals: Understanding Telehealth & the Coordinator Role

Course Description: This 10 week online course provides an overview of telehealth and the basic knowledge necessary to understand the role of the Telehealth Coordinator in a healthcare organization.

Significance of the Course within the Program: This is the first course in the Telehealth Coordinator and Telehealth Program Manager Certification series. It provides the foundation for the other courses.

Course Requirements: Each module contains assigned readings related to its topic as well as supplemental materials to guide the student in further exploration. Online discussion topics will be assigned each week to engage participants in critical analysis of telehealth issues. Two live online sessions will be used to allow students time to present assigned projects.

System Requirements: Participants need to have internet access and a microphone and speakers (internal or headset).

Topics Covered : The role of the telehealth coordinator, synchronous & asynchronous applications, home telehealth, specialty uses, rural impact, case management, business aspects, successful programs and the future.

COURSE 2: Beyond The Basics: Becoming a Certified Telehealth Coordinator

Course Description: This 10 week course provides students with the knowledge and skills necessary to fill the role of a telehealth coordinator in a variety of health care settings. Successful completion of Course 1 is a prerequisite.

Significance of the Course within the Program: This is the second course in the Telehealth Coordinator and Telehealth Program Manager Certification series. It builds on the basic knowledge and occupational foundations provided in course 1. **Completion of Course 1 & 2 results in a Telehealth Coordinator Certification.**

Course Requirements: Same as for Course 1.

System Requirements: Same as for Course 1.

Topics Covered: Getting started in your role as a telehealth coordinator, effectively using telehealth in your organization, developing policy and procedures, implementing privacy & confidentiality practices, partnering with IT, developing and sustaining momentum, billing and reimbursement, utilization & data collection, developing successful feedback tools for providers and patients and communicating success to organizational leadership.

COURSE 3: Developing, Expanding & Sustaining Telehealth Programs: Becoming a Certified Telehealth Program Manager

Course Description: This 10 week course provides students with the knowledge and skills necessary to manage a telehealth program for a health care organization. Successful completion of Courses 1 & 2 is a prerequisite.

Significance of the Course within the Program: This is the third and final course in the Telehealth Coordinator and Telehealth Program Manager Certification series. **Completion of all three courses results in Telehealth Program Management Certification.**

Course Requirements: To be determined, but will be offered on-line.

System Requirements: Same as for Course 1.

Topics Covered: Strategic planning, establishing staff roles and responsibilities, policies and procedures, recruiting, clinical workflow and utilization, integrating billing & reimbursement, equipment logistics, training program management, tools for staff, metrics and data analysis, program planning and milestones, building a business case for telehealth service, reviving programs, marketing and future opportunities.