AFHCAN

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Telehealth Solutions
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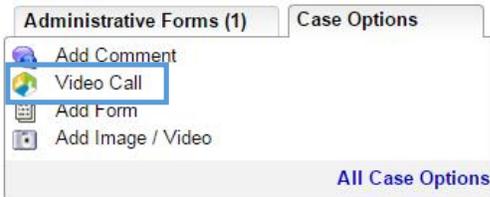**Handy Guide**

Using Vidyo in AFHCANweb 8.0

The AFHCANweb **Video Call** feature allows providers to make a Vidyo call from inside an AFHCANweb case.

To use the Video Call feature you will need:

- AFHCAN user
- Vidyo User
- Microphone, Speaker, and Webcam

Step 1: Add Video Call to Case

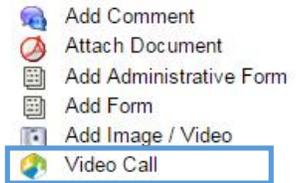Inside the patients case select "Video Call" from the case options menu:

OR

If you don't see "Video Call" in your Case Options select "All Case Options" and choose "Video Call" from the Add to Case list

Step 2: Map Your AFHCANweb to Vidyo (one time only)

When you click the "Video Call" case option you will be asked to "map" your Vidyo account. You will only need to do this the first time.

AFHCANweb will attempt to find your existing Vidyo account based on the email listed in your user settings.

Enter your Vidyo password

Vidyo Display Name: Amanda Jones
Vidyo Portal: ANTHC

Password:

If AFHCANweb finds a linked email account it will suggest an account to link. Enter your Vidyo password and select "OK" to link this account. Continue to step 3.

If the listed suggestion is not correct click the "Search" button to search all Vidyo accounts. (See Below)

Search for your Vidyo account

Search:
Amanda Jones

Type your name into the search field.

Note: You will also see this search option if your AFHCANweb email is not associated with a Vidyo account.

Pick the correct name from the account results and select "OK" to link this account. Continue to step 3.

Select your Vidyo account

Display Name	Portal
Amanda Jones	ANTHC

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Step 3: Add Participants to Call

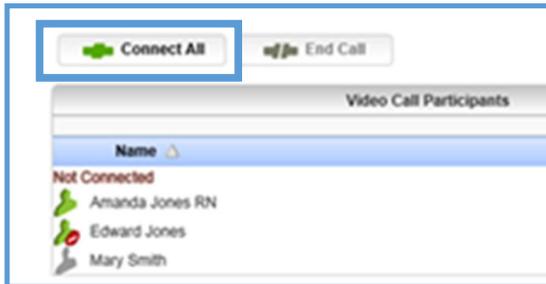**Search and select participants to be added to the case video teleconference call.**
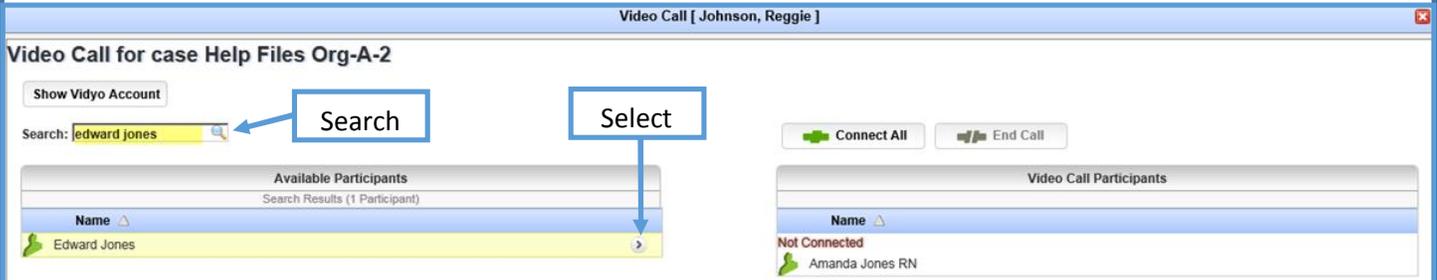
**Vidyo user availability will be indicated with one of three icons:**

Note: You can add participants who are not logged in or who are busy, but that **does not** mean that they will be able to connect to your call.

Icon	User Vidyo Status
	Logged in
	Logged in and busy
	Offline

Step 4: Connect Call

Once participants are added to the list, select the "Connect All" button to start the call.
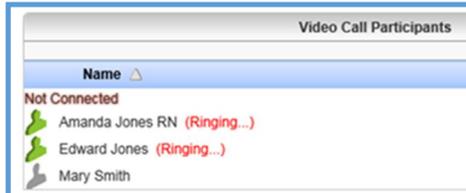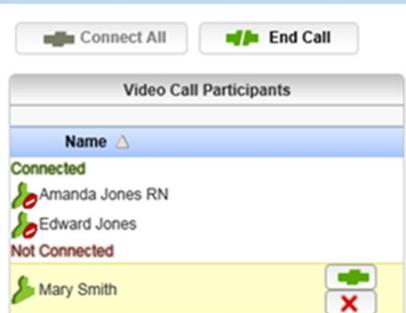

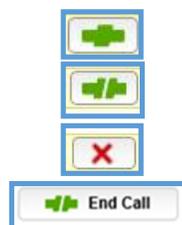**Vidyo will call all _available_ participants on behalf of**

Note: You must answer to join the call with the other participants.

Click answer to begin Vidyo session.

Step 5: Manage Participants

During a call you can:

Add additional participants (see step 3)

Connect added participants

Disconnect participants

Remove participant from list

End Call

Note: AFHCANweb will automatically add a log of your call including time and date, call duration, and call participants.