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Release Notes

Application: Telehealth Consult (Family)
 New Version: v6.3.2
 Release Date: 1/21/2013
 Supersedes: 6.3.1.326

6.3 New Features

Browser support

Telehealth Consult Web can now be accessed by the following browsers and platforms giving you more options for use:

- Google Chrome
- Safari on an iPad with iOS 6



Continued support for Internet Explorer and Mozilla Firefox.

EHR integration

Telehealth Consult now supports the ability to display telehealth case counts within the EHR patient record. *

Support is now available to link directly from within your EHR to Telehealth Consult.* Users can associate their EHR credentials to their Telehealth Consult user account for easy switching from the EHR into Telehealth Consult.

Associate User Accounts

North EMR (External Application)

➔

Telehealth Consult

Associate Login

- Once your accounts have been associated you will be automatically redirected to your destination
- You can only associate this source to one provider account
- Contact an administrator if you do not have a provider account on this system

Help and Information

[Contact Support](#)
[Go to login page](#)

Associate accounts by entering your provider login

North EMR (External Application)
 User Name: msmith

Telehealth Consult
 User Name:
 Password:

*Custom EHR modifications required

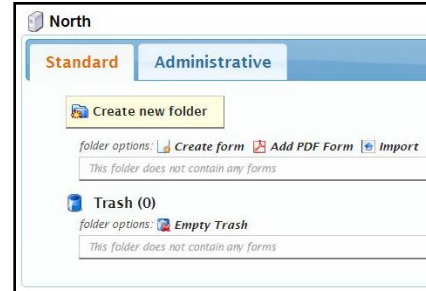
Customizable Logo

Telehealth Consult allows configuration of the logo that appears in the upper left corner of the Telehealth Consult Web and Cart applications. Telehealth Consult comes with three logo options, and defaults to the first logo listed.



Administrative forms designer

Administrative forms are now user customizable by clinical and system administrators. Users can create and modify their own forms using new items available only for administrative forms: diagnosis and billing coding elements, case providers and case summary elements.



tConsult = Telehealth Consult

All software links and references now refer to the software as Telehealth Consult instead of tConsult. The tConsult logo remains in use in the software but due to trademark restrictions, customers in the European Union should use the alternate Telehealth Consult logo instead, or upload a custom logo.

Help files available on the web

Help files for Telehealth Consult Web can now be available within the software by clicking on the help link in the upper right corner. Help files for all versions and clients can be found on AFHCAN.org.

Department drill down report

A new report has been added that displays case utilization by department with the option to drill down to see each individual provider's utilization within the department.

Configurable system wide Provider settings

Administrators can now require NPI/Billing IDs based on a provider's suffix. They can also require a department be entered for a provider.

6.3.1 Issues Addressed

1834 Copy/Paste into comments does not maintain formatting

6.3.2 Issues Addressed

1836 Not all reports export to MS Excel correctly

1848 Image viewer not displaying case images consistently

Active Directory issues were fixed in this release to ensure it works properly.

Minimum System Requirements

Server

- Telehealth Consult Server software v5.4.0.486 or higher if upgrading
- Microsoft Windows Server 2003 or 2008 (x86 or x64)
- Microsoft SQL Server 2005 or 2008 (x86 or x64)
- Microsoft .NET Framework 4.0
- Telehealth Consult Web requires Google Chrome, Safari on iPad iOS 6, Microsoft Internet Explorer (7 and above) or Mozilla Firefox

Cart

- Telehealth Consult Cart software v5.4.0.486 or higher if upgrading
- Microsoft Windows 7 or Microsoft Windows XP SP3 (x86)
- Microsoft .NET Framework 4.0

Compatibility

Telehealth Consult Server and Telehealth Consult Cart must both be running v6.3 to correctly communicate with each other.