



Alaska Native Tribal Health Consortium
Division of Health Information & Technology
3900 Ambassador Drive, Suite 102
Anchorage, AK 99508
Telephone: (907) 729-2260
Fax: (907) 729-3666

Release Notes

Application:	AFHCANSuite
New Version:	AFHCAN v8.0.7
Release Date:	4/18/2015
Supersedes:	6.3.2.342, 7.1.0.290, 8.0.0.998, 8.0.1.1004, 8.0.2.1048

8.0 New Features

Performance Enhancements

Users will notice increased response time in many areas of the AFHCANweb product, namely around the loading of the inbox, opening cases, and viewing attachments. Other performance enhancements were put in place to minimize user wait times.

Export of AFHCAN Case Summary to an EHR

Two workflows have been added to support associating a telehealth case with an existing encounter already documented in the EHR. In AFHCANweb, a user can “export” a case, which sends a notification for a billing user to map an EHR encounter to an AFHCAN case, creates a case summary in PDF format. In AFHCANcart, a user can browse existing EHR encounters associated with a patient and do all of the mapping on their own, which will be synchronized with the EHR and AFHCAN when the case is sent. AFHCAN cases can then be viewed in the Cerner patient record. This is the first step of ongoing efforts to integrate the AFHCAN software with the EHR.

Custom Quick Comments

Individual users often repeatedly enter comments that are the same or similar when responding to common telehealth cases. The ‘Quick Comments’ feature of AFHCANweb allows each provider to have a set of custom comments that can be added to a case. The comment can be edited before it is saved to the case as a permanent record. Custom quick comments are accessed and managed through ‘My Settings’.

Video Call Capability Added to AFHCANweb and AFHCANcart

Video call capability is now available for live consultation on AFHCAN cases. Users can add video teleconferencing to a case, perform the video teleconference, and have the teleconference call log attached to the case automatically.

- In AFHCANweb, the user views a case then clicks 'All Case Options', then 'Video Call' to initiate the teleconference on a case
- In AFHCANcart, the user views a case then clicks 'Add To Case', then 'Video Call' to initiate the teleconference on a case
- Video teleconferencing is delivered through the use of VidyDesktop. A new 'Task Switcher' drop-down menu available from within AFHCANcart allows the user to switch between video teleconferencing views and AFHCANcart.

Security Enhancements

With the introduction of AFHCANmobile, organizations wanted to make their AFHCANweb application available via an Internet-facing address as well. This required the addition of security enhancements to the entire AFHCAN system, which were implemented in this release:

- Complex password enforcement
- Password expiration
- Forgot my password automated workflow
- Web lockout/timeout

If a user's existing password/email is not in compliance with the new standard they will be asked to update these when they first log in or access the application before they are allowed to access the rest of the system. Note that users will need to utilize the AFHCANweb or AFHCANcart systems when changing their password to meet complexity requirements. Please review the new Security Enhancement FAQ if you have additional questions about this feature.

Notify Other User Enhancements

AFHCANweb previously contained a feature to notify another user of a case. This is simply a notification of a case that can be sent to another user who may be interest in it; case ownership does not transfer. In version 8.0 we have made this feature more robust and flexible:

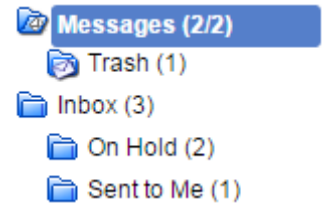
- Notifications can be sent through the send screen
- Notifications can be sent to users on other servers/organizations that have access to that case (this functionality is only available if those servers are also on AFHCAN v8.0)

Mobile Push Notify

In the initial release of AFHCANmobile, active notifications that a new case had arrived in your inbox were not available. In the 8.0 release, we have added a core AFHCAN server that allows for communication to the mobile providers' push notification services. This means that users can now receive real-time notifications of new AFHCAN cases through email, by an alert/badge sent directly to their smartphones, or via both email and direct-to-phone notifications.

Messages Inbox

When a user logs into AFHCAN in 8.0, there is now a new folder above the Inbox section entitled 'Messages'. This location contains system messages and case notifications. This folder is designed for future growth; its function is to house information that may come to a user that is not necessarily AFHCAN case information.



Patient Case List Changes

When looking at a patient's case history, the cases are not easily differentiated. In AFHCANweb 8.0 the Case List has been enhanced by adding new, sortable columns to help identify the provider or specialist associated with the case. Columns include:

- Case Number
- Last Activity Date
- Creation Date
- Designated Recipient (The first provider on the receiving organization to take the case)
- Case Status (Open, On Hold, Archived)

Provider Search in AFHCANweb

The 'Send Case' screen has improved functionality when searching and selecting case recipients

- Users can type text directly into the "To:" textbox. Any users whose username contains the typed text will appear in a dropdown selector; additional typing will further refine the list of available users.
- Clicking on the 'choose' link will display a more user-friendly selection screen
- Sending an Administrative Form has been revamped with similar search functionality.

Minimum System Requirements

Server

- If upgrading, Telehealth Consult Server software v6.3 or higher
- Microsoft Windows Server 2003(x86), 2008(x86 or x64), 2012(x64)
- Microsoft SQL Server 2005(x86), 2008(x86 or x64), 2012(x64)
- Microsoft .NET Framework 4.0
- Telehealth Consult Web requires Google Chrome, Safari on iPad, Microsoft Internet Explorer (8 and above) or Mozilla Firefox

Cart

- If upgrading, Telehealth Consult Cart software v6.3 or higher
- Microsoft Windows 7 or Microsoft Windows XP SP3(x86)
- Microsoft .NET Framework 4.0

Mobile

- iOS 7 & 8 on iPhone & iPad
- Android Jelly Bean, KitKat, Lollipop

Compatibility

AFHCANserver and AFHCANcart must both be running v8.0 to correctly communicate with each other. AFHCANcart 8.0.2 is compatible with AFHCANserver 8.0.7

For the best experience AFHCANmobile v8.0 is suggested when used with AFHCANserver 8.0.

Server Manager and all Organizations managed by that instance of Server Manager must all be at the same version of Telehealth Consult if your installation utilizes AD integration. This affects the AD Mapper Tool as well as any AD scheduled tasks.